

Action Plan

Venue Name	Masti		
Venue Address	576-582 High Road	Date	27th Sept 2016
	Wembley	Borough	Brent
	Middlesex	Officer Completing	PC 157Qk McDonald
Postcode	HA0 2AA	DPS/License Holder	Mr Jignesh Brahmhatt (Designated premises supervisor and premises licence holder)

Actions to be implemented:

Drunkness: After reviewing CCTV footage from incidents which took place on the 17th September 2016 it was clear to see that there were some drunken guests present in particular the two males that were ejected and subsequently arrested by Police, In order to assist the license holder and the designated premises supervisor(DPS) police would suggest that some extra training is provided to all bar staff and management in relation to basic licensing legislation. From the levels of intoxication I witnessed in the CCTV footage, It would appear that many guests were being served whilst drunk. I must point out that it is an offence under s. 141 Licensing Act 2003 to sell or supply alcohol to person who is already drunk. The following action will assist you to prevent this from happening in the future;

1. Any staff directly involved in selling/supplying alcohol for retail to consumers and managers will undergo training of basic Licensing Act 2003 legislation. This will be documented and signed for by the DPS and the member of staff receiving the training. This training log shall be kept on the premises and made available for inspection by police and relevant authorities upon request.

2. No sale or supply of alcohol may be made to any person who appears drunk.

Door Supervisors - SIA: Unfortunately when the drunken males were ejected from the premises they were permitted to remain in the vicinity of, and also re-enter Masti. The two SIA door supervisors were not assertive with these customers and by allowing them to remain at the premises was a catalyst for the subsequent disorder. Whilst holding events in licensed premises the default position should not be to rely on the police to attend to deal with disorder but the use of qualified suitably trained Security Industry Authorised officers. The incident on the 17th September 2016 highlighted a lack of assertiveness from the officers at the entrance door and they would have benefitted greatly from assistance from one more SIA member of staff from the basement. If the door supervisors are using radios this should be easy to conduct.

3. All door supervisors shall be provided with a radio which allows communication between all members of the door supervisor team and the duty manager.

4. A de-brief meeting to be held between DPS and all SIA officers employed during an incident within the venue, that they have intervened with, Minutes of the meeting to be retained for training and operational improvement purposes.

Signed		
	PC 157QK McDonald Brent Police Licensing Unit	DPS/License Holder